

November 20, 2003

**NOTICE OF EX PARTE PRESENTATION**

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

RE: Dockets 98-67, 03-123

Dear Madame Secretary:

On November 13, 2003, the undersigned and Ronald E. O Bray, President of Hands On Video Relay Service, Inc. ("HOVRS") met with Jessica Rosenworcel, legal advisor to Commissioner Michael J. Copps.

The subject of the discussion was the degradation of the level of Video Relay Service resulting from the inadequate compensation level of the currently existing interim VRS rate set by the Consumer and Governmental Affairs Bureau. Problems discussed included excessive wait times and inadequate staffing levels. There were also distributed copies of documents previously filed in this docket by HOVRS.

Should any questions arise concerning this matter, kindly contact this office.

Very truly yours,

/s/

George L. Lyon, Jr.

cc: Jessica Rosenworcel, Esq.